

# **MiVIA: Connecting Patients and Clinicians**

Client Profiles and Implementation Models

# Health Services Provider offers their patients a PHR

- St. Joseph's Health System, Sonoma County, provides mobile health and mobile dental services in Sonoma Valley and uses MiVIA as it's PHR / EMR lite
- Members are enrolled on site by Promotoras who offer outreach and enrollment into health programs and services, clinicians use MiVIA as EMR – Lite.
- PHR / EMR lite – provides continuity of care for members, more complete health histories for follow up visits

# Outreach Center Expands Services

Vineyard Workers Services is a Sonoma Valley outreach center providing temporary housing for migrant and seasonal farm workers.

- Link clients to the St. Joseph's Health System mobile health clinic.
- Offers MiVIA enrollment in their office, weekly computer classes, and provide the MiVIA emergency card.
- MiVIA emergency card has become a reason farm workers come to VWS.

# Networking Safety Net Providers through Outreach

## California Human Development Corporation (CHDC) – San Joaquin County

- Existing jobs training and outreach resource agency expands to include health education, outreach, and enrollment into MiVIA
- Mobile classroom on wheels offers on-site health outreach and MiVIA enrollment with referrals for care to local health programs
- Serves migrant workers and their families, unemployed, uninsured, and homeless in San Joaquin county
- Network of care providers support the MiVIA referral program, CHDC offers office hours for MiVIA support

# Building community support for the local hospital system:

## Delano Regional Medical Center, Kern County

- A DRMC sponsored community outreach worker builds local support and loyalty to the hospital system by offering health education and MiVIA enrollment through hospital based clinics.
- The MiVIA program seeks to increase utilization of hospital resources by the local community by offering enrollment into MiVIA and issuing the emergency card to members of the community at large.

# Public Health Department connects patients and clinicians

- Pender County, N.C. Public Health Department uses MiVIA to link programs, providers and patients
- Mobile Health, Diabetes Clinic, Pediatrics, local Community Clinic, Maternity and Child Health clinic, and more will all use MiVIA as an EMR lite/ PHR to link patient information with the providers that serve them

# Community HIN

- The Providence Health System owned Mobile Health Clinic uses MiVIA as it's EMR lite, enrolling members as it provides care in distant locations (no patient interface offered)
- Referrals for ongoing care are made to the local FQHC
- Providers at the clinic staff the van and the hospital, creating a provider based, community wide HIN

# Migrant Health Program

## Finger Lakes Migrant Health Care Project, New York State

- MiVIA is used to link FLMHCP patient records among providers, including specialty and telemedicine providers

# Diabetes Management

New Portal allows diabetic members to:

- Track blood glucose, carbohydrates
- Learn more about diabetes
- Create and track a self-management plan
- Share their information with their doctors

# Diabetes Management

MiVIA - Diabetes Manager - Windows Internet Explorer

https://www.mivia.org/diabetesmanager.aspx

Welcome Heidi Stovall

Home Patient Dashboard Diabetes About MiVIA FAQ

Welcome to Diabetes Manager

Mivia's Diabetes Manager is a web-based tool to help you track, control and learn more about Diabetes. The goal of Diabetes Manager as with the rest of Mivia is to assist consumers in organizing and maintaining current medical information with the ability to share that information with their medical team.

My Charts and Stats

My Diabetes Charts

Glucose

Date, Time	Glucose (mg/dL)	Carbs (g)
07-Apr-09	100	60
08-Apr-09	120	80
09-Apr-09	100	60
10-Apr-09	130	100
11-Apr-09	140	120
12-Apr-09	150	140
13-Apr-09	100	60
14-Apr-09	100	60

Optimal Glucose Range

Educational Links

- [Medline - Trusted Health Information for You](#)
- [WebMD - Better Information. Better Health.](#)
- [Are You at Risk for Diabetes?](#)

start | Inbox - Microsoft Out... | Microsoft PowerPoint ... | MiVIA - Diabetes Man... | Document1 - Microsof... | Internet

# Care Coordination

St. Joseph's Health System, Humboldt County: Care Transitions Program

Chronically ill patients discharged from the hospital are being linked with nursing students for enrollment into MiVIA and post-hospitalization care coordination

# Homeless and Foster Care Youth Pilot Project

MiVIA is being used to pilot a new and expanded application for homeless youth and aged out Foster Care youth in Sacramento, CA.

Issues include:

- youth carry no ID or paperwork
- they have no health histories, education histories, or work histories
- they are mobile, cross county and state jurisdictions
- they are often highly medicated when they are “in the system” and when they seek care it is severely fragmented
- Program seeks to identify services and resources as well as serve as a medical / informational “home” which can be maintained and built upon

# Research

- MiVIA projects are now being used for educational and research purposes in Universities across the nation.
- Usability in older adults / medication management
- Nurse case management
- Family practice residency training
- Special populations usability
- Homeless / Foster Care youth usability
- Continuity of care
- NHIN Pilot Project

# MiVIA.org

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- Questions or comments:

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